

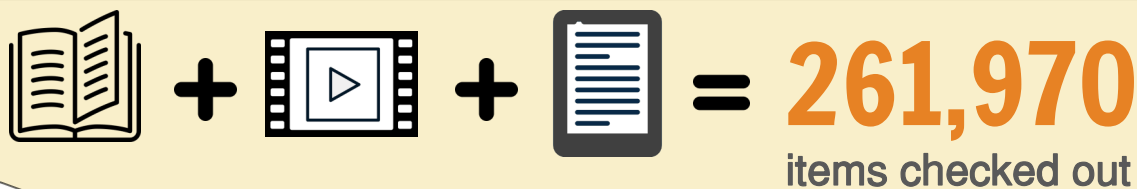
Message from Evonne Delegarde, SDG Library Board Chair 2017-2018

2018 was a positive, progressive and productive year for the newly named “SDG Library”.

Our new Mission Statement “Connect. Create. Explore”, Vision Statement and in-house created Strategic Plan sum up the dedication and hard work of the past four years by the Library Board and staff, and paves the way for the future. A highlight of the year was receiving the Minister’s Award for Innovation at the OLA Super Conference in Toronto for the ‘Library Express’ alternative service depots in Glen Walter, St. Andrews West and Dalkeith. Introducing online registration early in the year was a success, resulting in hundreds of new members. Our budget included honouring the second year of the five-year lease agreements with the six local

municipalities in SDG for stepped rent increases of Library branch facilities. We are very proud of the ‘Library of Things’ – which has so far focused on musical instruments, of the ‘SDG Reads’ community-wide book club, the introduction of free Commissioner of Oaths service to our patrons, our ‘Ready to Read’ backpacks, our Museum Passes, and our new logo which expresses a story all in itself – to name a few of our accomplishments.

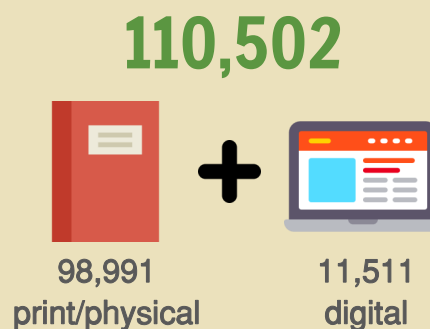
It was an honour and pleasure to have served on the SDG Library Board these past four years, the last two as Chair. I look forward to the introduction of the Little Free Library. Best wishes and continued success to the SDG Library Board and staff!



2,582
new registrations
in 2018

10,976
active cardholders*

* active cardholders are Library members who have used their card within the last two years.



130,862
visitors



6,106
unique borrowers



705,350
virtual visits

1,110 programs offered

15,228 people in attendance



10,248 children
184 teens
4,796 adults

2018 annual REPORT

attended **33**
community events



reached **1,585**
visitors



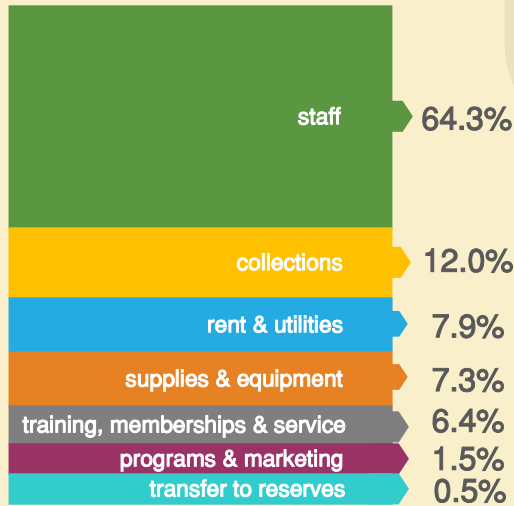
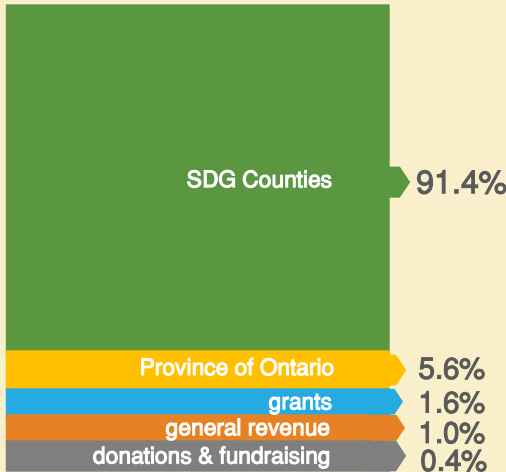
interlibrary loans
6,724
borrowed

5,160
lent










revenue - \$2,352,444

expenditures - \$2,352,444



staff

-  **1** librarian (full time)
-  **2** library technicians (full time)
-  **1** administrative assistant (full time)
-  **4** supervisors (full time)
-  **1** courier (full time)
-  **1** marketing coordinator (contract)
-  **37** branch staff (part time)

On average, Ontario County Library systems have 4 professional librarians on staff.

2018 vs 2017 HIGHLIGHTS


 **2.8%** new members


 **11.2%** active cardholders


 **1.0%** unique borrowers

 **1.0%** visitors


 **-13.8%** programs offered

 **-10.4%** program attendance

 **6.1%** circulation

 **6.9%** collections

 **-5.6%** ILLOs borrowed

 **5.5%** ILLOs lent