Kanopy
Frequently Asked Questions

What is Kanopy?

Kanopy is a video streaming service. The service provides on-demand access to movies, documentaries, foreign films, classic cinema, independent films, and educational videos.

Do I need to sign up for a Kanopy account to access the service?

Yes, you will need to create a Kanopy account to watch films. Get started at sdglibrary.kanopy.com.

Is there a limit to how many films I can borrow?

SDG Library patrons have 8 credits (or borrows) per calendar month. Each film you borrow will use one credit. You can watch your films as many times as you want within the 3-day lending period. Credit limits are reset at the beginning of each month.

Kanopy Kids content is unlimited for the whole month and does not use any credits.

Patrons are also able to access up to three Great Courses each month. The Great Courses do not use any credits either.

How long may I borrow a film?

Films are available for 3 days (72 hours).

Do I need to place items on hold?

There are no holds lists – all material is instantly available with no waiting required.

When do borrowing credits reset?

Your monthly borrowing limit of 8 will reset on the first of each month.

If I don't use all my credits in a month, do they carry over to the next month?
Unfortunately no, credits do not carry over.

What is Kanopy Kids?
Kanopy Kids offers a diverse selection of both educational and entertaining films and TV series aimed at children ages 2-8. Accessing Kanopy Kids content does not use any of your monthly credits. [Learn more about Kanopy Kids.](#)

What are the Great Courses?
The Great Courses are outstanding and authoritative educational courses providing content that includes general interest, language learning, business, and many more. Each course consists of a series of videos on the topic, presented by experts and professors in that field. Borrowing Great Courses through Kanopy will not use any of your monthly credits, but patrons are limited to 3 Great Courses a month. Once you choose a course and play a video, you will have unlimited access to that course content for 30 days.

Which browsers are supported by Kanopy?
Kanopy supports Microsoft Internet Explorer, Mozilla Firefox, Google Chrome, and iOS Safari for use with their website.

Is there an app?
There is both an <u>iOS</u> app and an <u>Android</u> app available.

Can I watch Kanopy on my TV?
Kanopy is compatible with AppleTV, Chromecast, and Roku. If your TV has an HDMI port you can connect a Kanopy ready device with an HDMI cable in order to project Kanopy content to your TV.

Are the films closed captioned?
Most Kanopy films offer closed captioning as well as interactive transcripts for their films. If a film does not have captioning you can request that Kanopy rush the process for captions. You will be notified by Kanopy when these captions are live.

How often does Kanopy get new content?
Kanopy gets new content daily and films are only removed twice a year.